

	<p>North American Association of Christians in Social Work <i>A Vital Christian Presence in Social Work</i></p> <p>PO Box 121 Botsford, CT 06404 www.nacsw.org 888.426.4712</p>
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DME LOANER CLOSET: PROGRAM DESIGN

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**Presented at:
NACSW Convention 2013
October, 2013
Atlanta, GA**

DME Loaner Closet: Program Design



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Presentation Objectives



1

- Discuss the need of access to medical equipment in our communities based on Medicare / Medicaid allowances

2

- Review current practice and successful models

3

- Propose a model to be adapted to congregational ministry and / or community outreach by other organizations.

Defining the Need



- **Durable Medical Equipment (DME):** Items needed to meet a medical need such as hospital beds, walkers, shower chairs, Hoyer lifts, etc.
- With the number of elderly people rising, and hospital stays and rehab allowances decreasing, there is a high need for DME in the home
- The need is often past by the time the equipment becomes available. Storing the items after they are used can also be a challenge.
- DME loan programs help eliminate the hassle involved in receiving needed equipment

DME Covered by Medicare



- Air fluidized beds (power)
- Blood glucose monitors
- Bone growth (or osteogenesis) stimulators* devices
- Canes (except white canes for the blind)
- Commode chairs
- Crutches
- Home oxygen equipment and supplies*
- Hospital beds
- Infusion pumps and some medicines used in them
- Lymphedema pumps/pneumatic compression devices*
- Nebulizers and some medicines used in them (if reasonable and necessary)
- Patient lifts*
- Transcutaneous electronic nerve stimulators (TENS)*
- Wheelchairs (manual and Walkers)
- Ventilators or respiratory assist
- Suction pumps
- Traction equipment
- Scooters
- Prosthetic and Orthotic Items
- Corrective Lenses

*You must get a Certificate of Medical Necessity before you can get this equipment.

DME covered by Medicaid



MAP 95 Items

- Incontinent supplies
- “Sure hands lift”
- Communication devices
- Bath Chair
- Eyeglasses
- Bubble Pad Replacements
- Dentures, full and partials, repairs
- Powerlink 3 unit
- Dental treatments
- Super Talker
- Exerciser
- Nutritional Supplements
- “Thick-It”
- Walkers
- Orthopedic Shoes
- Book Holder
- Motor for lift chair
- Peri Wash

- Adaptive utensils, plates, cups
- Wheelchair and accessories
- Circulation supplies
- Body Sock
- Toilet support commode chair
- Folding Mats
- Allergy Serum
- Orthopedic devices
- Diabetic supplies
- Grab Bars
- Prosthetic eye and eye shield
- Hearing Aids
- Bath equipment
- Mattress system
- Circaids
- Daessy 30” tube
- Specialized safety equipment
- Wipes, creams, washes



Timeline of DME Delivery

Step	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9
1. Referral to supplier, receipt of prescription & schedule evaluation	█								
2. Evaluation and Recommendations		█							
3. Preparing Documentation for Prior Authorization.			█						
4. Detailed Prescription.				█					
5. Submit Documentation for Prior Authorization.					█				
6. Prior Authorization Decision.						█			
7. Decision Received.							█		
8. Order & receive equipment.						█			
9. Deliver equipment						█	★		
10. Supplier receives payment (if fee for service).							█	█	█

What a DME Loan Program Looks Like



Step 1

Collect medical equipment in good condition in a storage facility (preferably a large one to accommodate items like hospital beds).



Step 2

Assign each item donated an identification number and keep a log of it either on the computer or in a logbook



Step 3

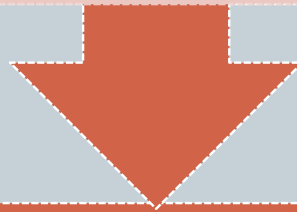
Decide upon hours of operation for both picking up and dropping off equipment and advertise to the community

What a DME Loan Program Looks Like



Step 4

Give a loan agreement form to people who want to borrow equipment. On the form have the identification # of the item, the date of the loan, the return due date of the equipment, and have the borrower sign the form with their name and contact information



Step 5

Keep a log of who has borrowed which items. When the item is returned, enter that into the log. If an item is overdue, contact the borrower and ask if they need an extension.



SENIOR CARE
Volunteer Network

Senior Care Volunteer Network (SCVN) LOAN and RETURN AGREEMENT Used Medical Equipment "As Is"

IT IS understood and agreed that Faith in Action (SCVN) sponsors a medical/home health equipment loan closet as a community service in order to enable community members to exchange such equipment as needed. SCVN does not warrant the safety and operating conditions of any loaned equipment in that all equipment is donated and loaned "AS IS".

In consideration of the provision of such loaned equipment, it is further understood and agreed that the borrower and/or user of any loaned equipment shall not seek any form of damages against SCVN, nor shall the borrower and/or user seek any form of damages against the donor of the equipment or previous borrower/user of such equipment. Borrowers/users are ultimately responsible, following consultations with medical personnel, for all decisions as to the appropriateness and safety of the use of any medical or home health equipment.

IT IS further understood and agreed that the Borrower and User shall return or cause to be picked-up by SCVN personnel or volunteers all loaned medical and/or home health equipment when there is no longer a need for the equipment. The Borrower or User is to call SCVN at 815-455-3120 to arrange for the return of borrowed equipment.

Users Last Name: _____ First Name: _____ Birth Date: _____

Street Address: _____ City: _____ State: IL

Zip: _____ Home Phone: _____ Cell: _____

Email: _____ Referred By: _____

Equipment Received:

	Date	Item Number	Description	Time
1				
2				
3				
4				
5				

BORROWER: _____ WITNESS: _____

1	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
2	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
3	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
4	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
5	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____

Equipment Returned

	Date	Item Number	Description	Time	Borrower Initials	Witness Initials
1						
2						
3						
4						
5						

1	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
2	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
3	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
4	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____
5	Entered in DB	<input type="checkbox"/>	Entered in DL	<input type="checkbox"/>	DME IN	<input type="checkbox"/>	DME OUT	<input type="checkbox"/>	Day to Day	<input type="checkbox"/>	Monthly Report	<input type="checkbox"/>	Initials: _____

(Borrower should also receive an SCVN brochure and a donation envelope.) Loan and return Agreement f.a.f.61 January 2012

How a DME Loan Program Helps



- A DME loan program allows a venue for people to get rid of their un-needed medical equipment, while meeting a need for someone else
- It gives the community a quick way to receive needed medical equipment, rather than waiting 6 months for needed equipment to be delivered
- It helps people get involved with the church/organization who is providing the service and could therefore connect people with other needed services as well.